

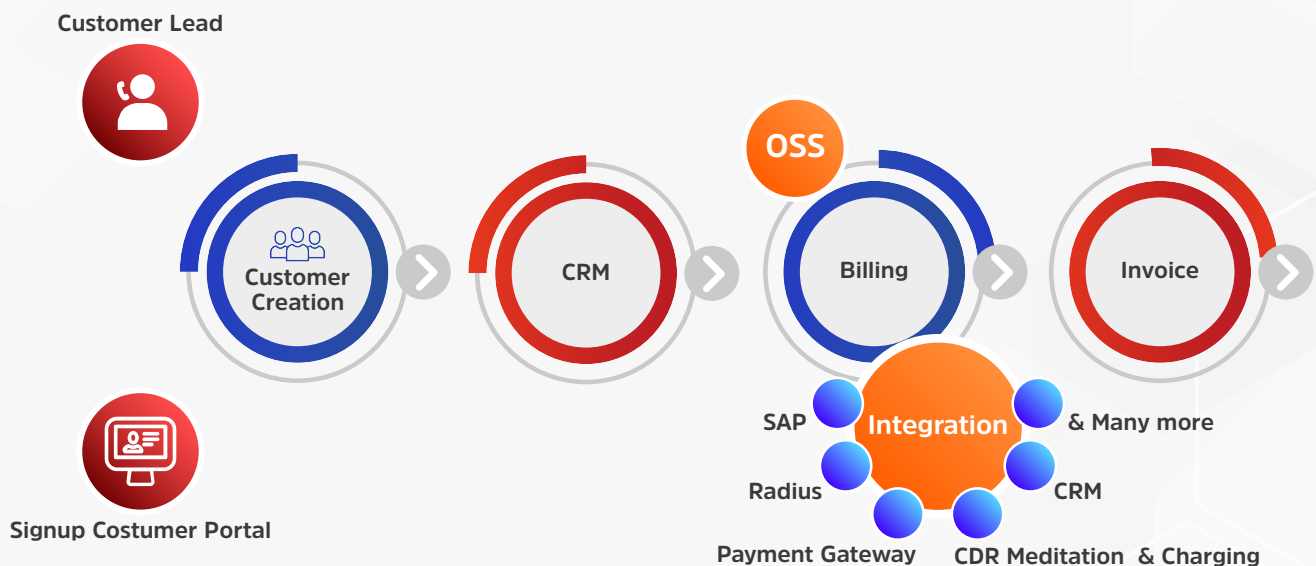
A faint, light gray world map is centered in the background, showing the outlines of continents and countries.

TELCO BILLING SOLUTION

Introduction

Telco Billing Solution is a cost effective, robust, flexible and adaptable billing solution for monetizing next-generation bundled telecom services for telcos, ISPs, MSOs, FTTH/DTH operators to bill their customers for broadband Internet, telephony, cable TV, data, value added services and more.

This top billing solution comes with different billing cycles (post and pre-paid), charging plans, service management and complete invoicing system. Along with the integration platform, Telco Billing Solution gives the operators a best-of-breed, user friendly experience to enhance customer experience. The real time solution seamlessly integrates with leading ERPs and gives flexibility to the staff to handle customer billing, payments and cash collection with simplified workflow and easy to understand interfaces.



Features

Key Features of Telco Billing Solution

- **Location Management**

Helps to create unique location code for creating location-based products/services.

- **Customer Management**

Helps to create customer account/profile containing detailed information.

- **Service Management**

Helps to create customer account/profile containing detailed information.

- **Tax Management**

Helps creating taxes accordingly. Further mapping can be done with service(s).

- **Status Management**

Customer's current status handling module for being active, locked or other state configured.

- **Package Assignment/ Un-assignment**

Customer subscription area where user can enjoy multiple services.

- **Invoice Management**

- a. Manual invoice generation process for customized accounts.
- b. Monthly/quarterly/yearly invoice generation process for bulk invoices.

- **Adjustments**

If due to any reason customer is charged wrongly, an adjustment can be posted anytime to that user.

- **Payment Management**

- a. Cash walk in customers
- b. Online Payment(s) using debit or credit card
- c. Internet Banking
- d. Mobile Account Payment
- e. OTC Bank Payments

- **Ledger Report**

Account history report for customers.

- **CDR Mediation and Charging**

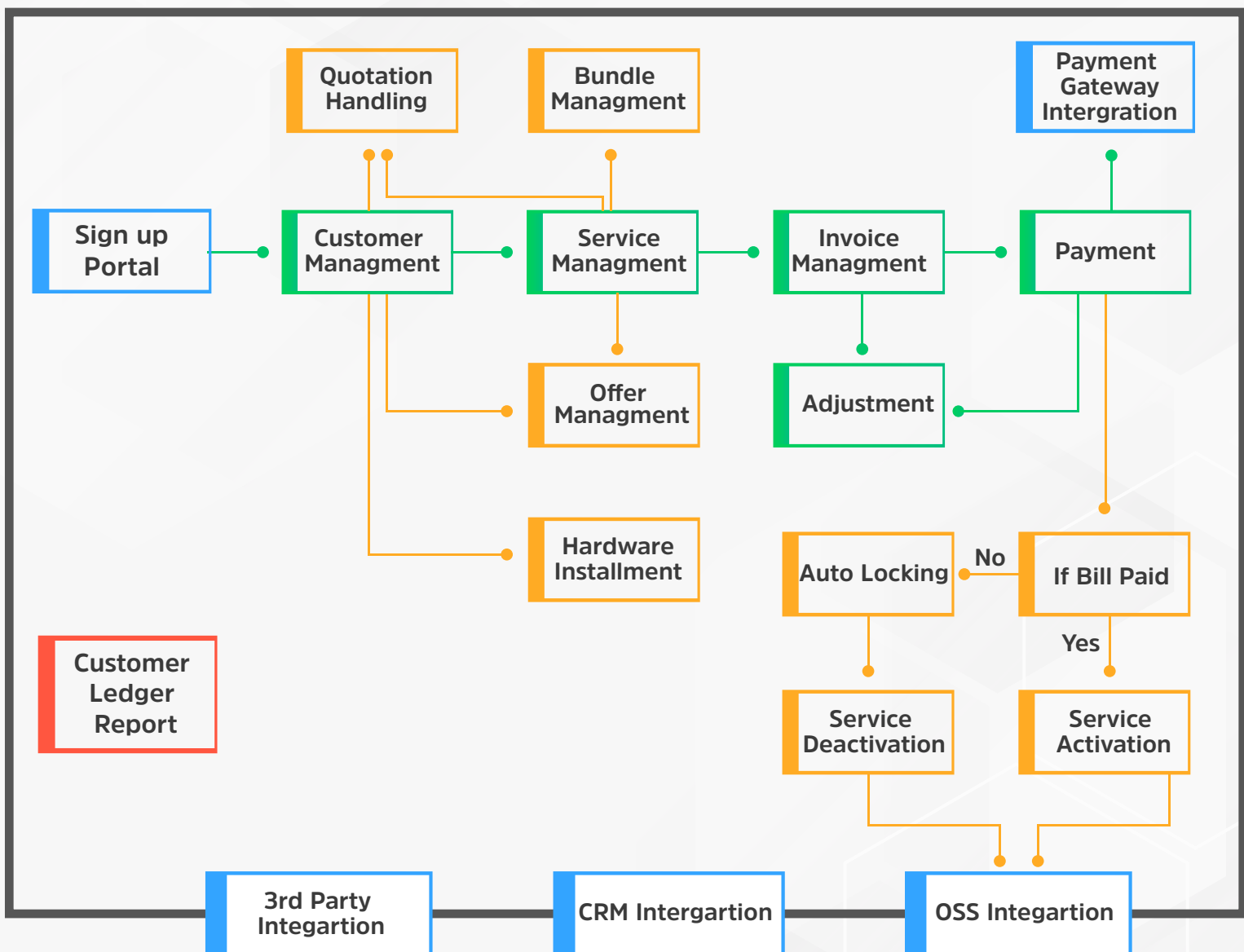
Converts raw CDRs from several data sources and deliver this data to specified locations in a specified format for billing purpose.

Advanced Features

- Auto Customer Locking
- Hardware Installment
- Phone Number Allocation System
- Offer Management
- Bundle Management
- Quotation Handling
- Promo Management
- Bulk Operations
- Tax Certificate
- Balance Transfer
- Reports

Third Party Integrations

- OSS
- SAP
- Oracle
- Payment Gateway Intergration
- Web Services
- CRM
- CAS
- RADIUS
- WHMCS
- Others



Key

	Basic Features
	Optional Features
	Integrated solutions
	Billing Flow

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